

Tractors and Farm Equipment Limited (TAFE), is a unit company of the Amalgamations Group, one of India's largest Light Engineering Groups with diverse interests in Diesel Engines , Automobile components , Tractors and related farm machinery, lubricants, panel instruments, hydraulic pumps, Engineering Tools , Storage Batteries, Paints , Engineering Plastics , Automobile franchises and Printing apart from interests in Agribusiness , book selling and publishing. The group's leadership technology, built on foreign know how has been nurtured through indigenous efforts.

**"The implementation process and support given by Infonents is tremendous ."**

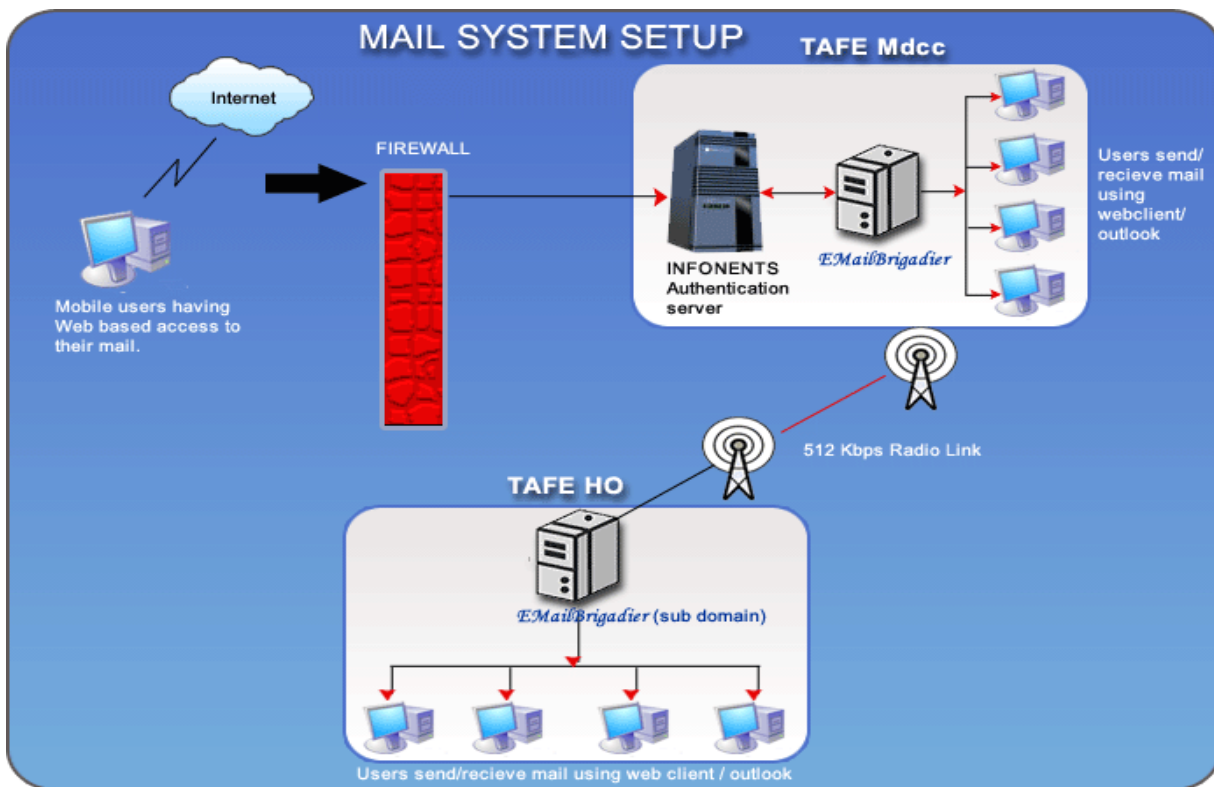
**– S.Ramakrishnan,  
Senior General Manager  
TAFE (Info Tech)**

With a network of more than 500 dealers, branches, service outlets as well as its own sales offices and depots covering the entire width and breadth of India. All its plants and sales offices are linked by VSAT ,TAFE has a highly sophisticated and complex network .With the tremendous growth in its business and employee strength scattered across the country the need for efficient messaging was a mission critical and high priority need for the organization.

In June 2002 Tafe started looking for a Mail Server to integrate into their existing environment. Valavan ,Senior Technical IT Consultant at TAFE Head Office: "We evaluated a number of Mail servers and chose EMailBrigadier for our organization because it suited our complex needs best. First of all there are not many products out there that integrate within our environment, and EMailBrigadier was the best solution at the best price. Also, EMailBrigadier answered our needs in that we were looking for an easy and straightforward product, without complicated installation and set-up."

Narahari ,Senior IT consultant at TAFE:"The support offered by the EMailBrigadier technical support team even after setting up and running the Mailserver was some thing wonderful. More over it was so easy for us to implement the corporate mail policies and also have a better management of emails of all our employees using EMailBrigadier. The best thing was that most users could start mailing ,straight after the server was installed ,using the web mail provided along with EMailBrigadier and also using their existing mail clients like outlook and Eudora without any difficulty.

## Mail System Setup at TAFE



TAFE preferred to run two mail servers for their organization for the purpose of load balancing and easy administration and hence EMailBrigadier was installed on two servers, one acting as a main domain and other as a subdomain. Hardware used was IBM x-series machine and an IBM Xeon Processor. There are more than 800 users in TAFE using EMailBrigadier from HeadOffice and various branches located at different parts of the country. It sends all mails from the users directly to the recipients within the same domain or to any other domain in the internet and receives all mails addressed to this domain directly from internet as EMailBrigadier is hosted as an internet mailservier giving it an Internet IP. Travelling employees can access their mail boxes directly from the server by using the web based mail client from a browser anywhere anytime.

The important thing to note is that during the months April-May the number of mails handled by EMailBrigadier for TAFE was more than 1 lakh and even during the high load period EMailBrigadier showed its unshakable performance.

Narahari, System Administrator ,Tafe: "Now I find it so simple to implement the corporate's mail policies designed by the management ,with a few mouse clicks using the EMailBrigadier graphical admin tool."

The higher officials are now comfortable when sending some confidential informations through mail as they have an 'Encrypted mail' feature in the Web Mail client.

By and large EMailBrigadier has tremendously improved the corporate communication of the Tractor major ,TAFE.